



## Escrow Management

HanseEscrow's goal is to provide customers with the highest-quality secure storage of escrow material.

- Contractual procedures are performed in cooperation with the manufacturer
- Escrow materials are received and inspected for completeness and readability
- Source code is compiled and tested for working order
- Source code and documentation are safely deposited in two independent locations
- Reports are written to ensure all stipulated duties are carried out

Which services are performed depends on the escrow product chosen for the specific risk situation. When negotiations have been completed, the detailed service specification becomes an integral part of the escrow agreement.

Clouds, DropBox, servers in computer centers, ... they all have one thing in common: They can store and manage large amounts of data, but the data is never 100% safe from unauthorized access. We hear about successful hacker attacks almost every day.

That is why HanseEscrow chose to store the escrow material entrusted to them in separate safety deposit boxes at two financial institutions. Our "deposit partners" whose infrastructure and employees we trust for secure access include the Deutsche Bank, Volksbank and several Sparkasse branch offices.

#	Escrow Service	Period	Price
2.1	Safe deposit: supply and assurance	yearly in advance	€500
2.2	+ Update management, shredding of outdated material	yearly in advance	€450
2.3	+ Storage of audited material including inspection record and repetitive material transfer to lockbox during longterm inspections. Deposit history on request.	yearly in advance	€450
2.4	+ optional: surrender material due to outdated deposits or contact termination	per material and delivery	€450